

Bell Atlantic

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Director

Federal Regulatory Affairs



December 7, 1999

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PEDERAL COMMUNICATIONS COMMISSION OFFICE OF THE SECRETARY

Ex Parte

Ms. Magalie Roman Salas Secretary Federal Communications Commission 445 12th Street, SW Washington, DC 20554

Re: CC Docket No. 99-295: In the Matter of Application of Bell Atlantic Pursuant to Section 271 of the Telecommunications Act of 1996 to Provide In-Region, InterLATA Services in New York

Dear Ms. Salas,

Please find attached a letter to Mr. Tony Dale of the Common Carrier Bureau that answers questions he raised in the above proceeding. We are filing a confidential portion of the submission and a redacted version of the entire submission.

As outlined in the Public Notice (DA-99-2014) issued by the FCC on September 29, 1999, the 20 page ex parte limit does not apply to this ex parte since Bell Atlantic is filing information in direct response to direct questions raised by Commission staff.

Please feel free to contact me with any questions.

Sincerely,

Attachments

cc: A. Kearney

T. Dale

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REDACTED, FOR PUBLIC INSPECTION

Bell Atlantic 1300 I Street N.W. Suite 400 West Washington, DC 20005 202 336-7824 Fax 202 336-7922 E-Mail: Dolores.A.May@BellAtlantic.com **Dee May** Director Federal Regulatory Affairs

December 3, 1999



Mr. Anthony Dale Common Carrier Bureau Federal Communications Commission 445 12th Street, SW – Portals Washington, DC 20554

RE: Application by New York Telephone Company (d/b/a Bell Atlantic – New York), et al., for Authorization To Provide In-Region, InterLATA Services in New York, Docket No. 99-295

Dear Mr. Dale:

This letter responds to questions you asked us to address in response to certain issues raised by a few commenters in the above-captioned proceeding. The information provided with this letter is proprietary and is submitted in accordance with the protective order entered by the Commission in the above-captioned proceeding.

- 1. At staff's request, and in response to recent claims by other parties, Bell Atlantic has disaggregated the interconnection trunk provisioning data from its Carrier to Carrier Performance Reports for the months of June through October, 1999. The enclosed summary compares Bell Atlantic's interconnection trunk provisioning performance separately for small and large orders to Bell Atlantic's Feature Group D performance for small and large orders. (Enclosure 1)
- 2. During its preparation of the disaggregated summaries discussed above, Bell Atlantic discovered certain errors in the interconnection intervals listed in its Carrier to Carrier Performance Reports. Corrected pages for the affected reports are enclosed with this letter. Also enclosed are Part M trunking reports for the months of September and October 1999. Copies of these documents are being served on all parties. (Enclosure 2)
 - 3. Paragraph and Enclosure 3 CONFIDENTIAL
 - 4. Paragraph and Enclosure 4 CONFIDENTIAL
 - 5. Paragraph 5 CONFIDENTIAL
- 6. KPMG reviewed the New York Public Service Commission's Carrier to Carrier performance metrics on interconnection trunks as part of the third party test. KPMG Final Report POP 8 Metrics reporting, page iv181, Par. 3.0.1.2 Trunking. In

addition, the New York Public Service Commission Staff has conducted an extensive review of the Part M interconnection trunk performance data reported Bell Atlantic.

- 7. On November 15, 1999, Bell Atlantic made a compliance filing with the New York Public Service Commission regarding Carrier to Carrier Performance metrics. That filing provides further definitions of the interconnection trunk orders that are tracked in Category 3. A copy of this filing in enclosed with this letter. (Enclosure 5)
- 8. Carriers can order interconnection trunks by submitting an industry standard Access Service Request ("ASR"). Interexchange carriers have used ASRs to order Feature Group D interconnection trunks for many years. CLECs may submit their ASRs for interconnection trunks electronically, and at least one major carrier does so. They may do so using Connect Direct (formerly called Network Data Mover or NDM). Connect Direct is a well-established industry standard protocol for exchanging information within and between telecommunications carriers, and has traditionally been used by BA-NY to receive ASRs from Interexchange Carriers. Competing carriers may also order interconnection trunks by faxing their ASRs to BA-NY.
- 9. Carriers can determine where to interconnect with Bell Atlantic and where to route their traffic by using information available in the Local Exchange Routing Guide. Bell Atlantic also notifies carriers when it deploys new tandems through an industry-wide letter.
- 10. BA-NY has continued to install significant volumes of interconnection trunks for competing carriers. During the most recent months, BA-NY has averaged over 15,000 trunks per month.

June 1999	20,954 trunks
July 1999	18,403 trunks
August 1999	19,792 trunks
September 1999	15,959 trunks
October 1999	19,110 trunks

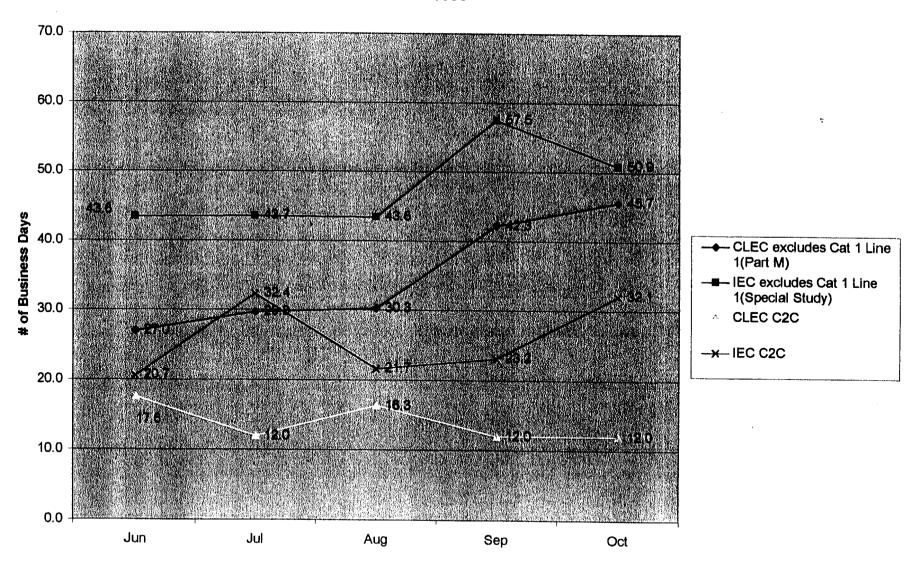
Should you have any questions regarding this matter, please do not hesitate to contact me.

Sincerely.

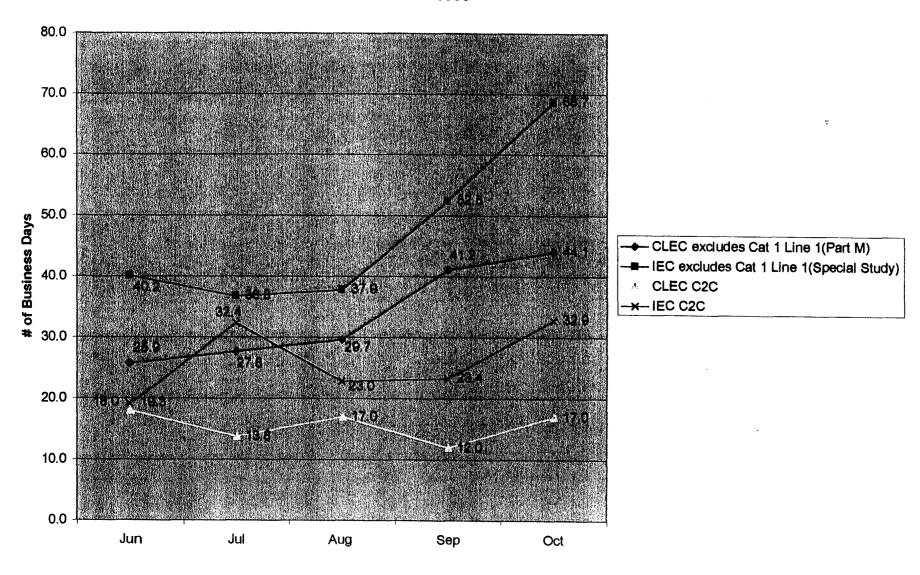
Enclosures

ENCLOSURE 1 INTERCONNECTION TRUNK PROVISIONING

BA-NY Completed Interval 1999



BA-NY Offered Interval 1999



This chart corrects a spreadsheet calculation error in the chart filed on December 1, 1999

Completed Intervals

Completed	IIICI Vais		
CLEC	excludes Cat 1 Line 1(Part IEC excludes	Cat 1 Line 1(Spec CLEC C2	2C
Jun	27.0	43.6	17.6
Jul	29.8	43.7	12.0
Aug	30.3	43.6	16.3
Sep	42.3	57.5	12.0
Oct	45.7	50.9	12.0
Offered Inte	rvals		•
CLEC	excludes Cat 1 Line 1(Part HEC excludes	Cat 1 Line 1(Spec CLEC C2	.c
Jun	25.9	40.2	18.0
Jul	27.8	36.8	13.8
Aug	29.7	37.9	17.0
Sep	41.2	52.5	12.0
Oct	44.1	68.7	17.0

IEC C2C 20.7 32.4 21.7 23.2 32.1 IEC C2C 19.3 32.4 23.0 23.4

32.9

ENCLOSURE 2

CARRIER To CARRIER PERFORMANCE REPORTS PART M TRUNKING REPORTS

Chris Callahan@NYNEX, Julie A. Canny@NYNEX, William Smith@NYNEX, Roger Wieland@NYNEX, "'Peter Nedbalsky'" < PYN@dps.state.ny.us>, "'Robert T Mulig'" <RTM@dps.state.ny.us>, "'Robert Soika'" <RZS@dps.state.ny.us>, "'John J. Rubino'" <JJR@dps.state.nv.us>, "'Richard E Schuler'" <RES@dps.state.ny.us>, "'Fred Barney'" <FWB@dps.state.ny.us>, "'Linda Dorsey'" <LGD@dps.state.ny.us>, "'Peggy Rubino'" <MDR@dps.state.ny.us>, "'Wayne Brindley'" <WDB@dps.state.ny.us>, "'Jaclyn Brilling'" <JAB@dps.state.ny.us>, "'Rochelle Jones'" <rochelle.jones@twtelecom.com>, "'Doug Elfner'" <elfner@consumer.state.ny.us>, "'Robert Puckett'" <NYSTA1@taconic.net>, "'Gregg Sayre'" <gsayre@frontiercorp.com>, "'Mark Long'" <mwlong@intermedia.com>, "'Kimberly Scardino'" <kimberly.scardino@mci.com>, "'Jeff Hogan'" <hogan@tcg.com>, "'Karen Itzkowitz'" <itzkowitz@att.com>, "'Camille Dagati'" <Camille.dagati@attws.com>, "'Leo Maese'" <lmaese@cablevision.com>, "'Mirinda Wilson'" <mwilso03@sidley.com>, "'Joe Bloss'" <jbloss@att.com>, "'Donald C. Davis'" <ddavis@z-tel.com>, "'Michael Hou'" <mhou@communitynetworks.net>, "'Robert Mulvee'" <rmulvee@att.com>, "'Clifford Williams'" <ckwilliams@att.com>, "'Greg Wardell' < gwardell@cablevision.com>, "'Curtis Groves'" <Curtis.Groves@wcom.com>, "'Phil Shapiro'" <pshapiro@lga.att.com>, "'Harry Davidow'" <hdavidow@att.com>, "'Susan Jin Davis'" <sjdavis@covad.com>, "'Karen Sistrunk'" <karen.r.sistrunk@mail.sprint.com>, "'Mark T. Smith'" <mark.t.smith@mail.sprint.com> cc: Subject: NY C2C Addendum

From: vincent.1.depasquale@bellatlantic.com
To: WDB@dps.state.ny.us, RMB@dps.state.ny.us, RZS@dps.state.ny.us
Date: Fri, 3 Dec 1999 14:05:56 -0500

Attached please find an Addendum to the New York Carrier to Carrier report that provides revised performance results for certain Trunk provisioning metrics.

Changes are:

the retail column has been left blank for metric PR-1-09 Av. Interval Offered - $\,$

Total (>192 & Unforecasted Trunks) for all months from July through October.

for metric PR-2-09 Average Interval Completed - Total the CLEC performance and observations have been changed to 12.00 and 2 respectively for October

(See attached file: ADD TK.xls)

Thank you.

Vincent De Pasquale 212 395-4264

Carrier to Carrier - Addendum Bell Atlantic - New York State TRUNKS - Provisioning

		Actual Performance		Number of Observations				
Metric #	July 1999 -	BA	CLEC Aggregate	BA	All CLECO	Standard Deviation	Sampling Stror	2-Score
PR-1-09	Architectual Cifered - Solal (p. 162 & Universal of Farrier) - Solal (p. 162 & Universal of Farrier)		28.00		1			
		Actual P	erformance	Number of O	beervations			
Matric#	August 1999	BA	CLEC Aggregate	BA	All CLECs	Standerd Deviation	Sampling Error	Z-Score
PR-1-08	Arc Internal Offered — Total (> 192 & Unitercented Trunks)	Y	44.71		7			
				-				
		Actual P	eformence	Number of Ot	oervations .			
Metric #	September 1999	BA	CLEC Aggregate	BA	All CLECs	Standard Deviation	Sampling Error	Z-Score
PR-1-09	Av. Interval Offered - Total (> 192 & Unforecasted Trunks)		106.00		1		\$10.20 Person	
		Actual P	eformence	Number of Ob	pervations			
Metric #	October 1989	BA	CLEC Aggregate	BA	All CLEOs	Standard Deviation	Sampling Error	Z-Score
PR-1-09			22,00		1			
	Austrage triberual Completed Total	32.14	12.00	14	2	22.39	16.93	1.19

Order		Offered	Completed
Туре	Order#	Interval	Interval
< 192	C2VE7156	24	20
< 192	C1EC3605	. 10	4
> 192	C1BS3605	22	4

Average 18.67 Incorrect result reported on C2C for PR-2-09

Order Type	Order#	1.	Completed Interval
< 192	C2VE7156	24	20
< 192	C1EC3605	10	4

Average 12.00 Correct result reported on Addendum for PR-2-09

CLEC Trunk Delivery September-98

CLEC Order Categories	# of Orders	Average days <u>to last</u> <u>Supp</u>	FOC interval (days)	Target interval (<u>days)</u>	BA Offered Interval (days)	BA Completed <u>Interval</u> (days)	Total Time (days)
Category 1							
Forecasted,							
Augment,<192							
CLEC Order	5	1	6	18	17.6	17.6	18.6
CDDD > 18	4	22.2	8.3	n/a	16.8	13.8	36
Customer Not							
Ready*	4	2	7	n/a	19	20.3	22.3
Category 2							
Forecasted,					1		
Augment, >192							
<384	0 ,	0	0	30	0	0	0 .
Forecasted,					İ		
Project/Complex,							
New, Augment, >							
384							
Project	54	11.2	6.4	Negotiated	16	15.7	26.9
New	4	6.5	10	Negotiated	21.8	23	29.5
Complex	3	6	0.7	Negotiated	11	11.7	17.7
Category 4 Not Forecasted, Available BA DS3/DS1 in							
Inventory	50	9.9	19.9	45	36.1	37.8	47.7
Category 5 Not Forecasted, Not Available							

^{**} Category 5 performance is reflected on Page 14

^{*} Offered interval from the last supp to the BA offered due date before the CNR.

CLEC Trunk Delivery October-98

CLEC Order Categories	# of Orders	Average days <u>to last</u> <u>Supp</u>	FOC interval (days)	Target interval (days)	BA Offered Interval (days)	BA Completed <u>Interval</u> (days)	Total Time (days)
Category 1							
Forecasted, Augment, <192							1
CLEC Order	3	1.7	3.3	18	12	12.3	14
CDDD > 18	3	0	5.7	n/a	24	23	23
Customer Not Ready*	2	2.5	6.5	n/a	17.5	20.5	23
Category 2							
Forecasted, Augment,							
>192 <384	0,			30	•		
Category 3 Forecasted, Project/Complex, New, Augment, > 384 Project	33	37.9		N. C.	17.6		
New	2	0	6.4 2	Negotiated Negotiated	17.6	18.4	56.3
Complex	0	U	2	Negotiated	6	7	7
Category 4 Not Forecasted, Available BA DS3/DS1 in Inventory	40	18.4	19.8	45	41.2	42.6	61.3
Category 5 Not Forecasted, Not Available					·		,

^{**} Category 5 performance is reflected on Page 14

^{*} Offered interval from the last supp to the BA offered due date before the CNR.

CLEC Trunk Delivery November-98

CLEC Order Categories	# of Orders	Average days <u>to</u> last Supp	FOC interval (days)	Target interval (days)	BA Offered Interval (days)	BA Complete d <u>Interval</u> (days)	Totai Time (days)
Category 1							
Forecasted, Augment,<192							
CLEC Order	5	2.2	7.2	18	12.6	12.8	15
CDDD > 18	2	11	4	n/a	15	15.5	26.5
Customer Not Ready*	7	0.7	3.3	n/a	14.3	26.4	27.1
Category 2 Forecasted, Augment, >192 <384	•			30			
Category 3 Forecasted, Project/Complex, New, Augment, > 384							
Project	37	14.8	9.9	Negotiated	28.2	33.3	48
New Complex	4	4.5	5.8	Negotiated Negotiated	13	12.5	17
Category 4 Not Forecasted, Available							
BA DS3/DS1 in Inventory	3	19	9.7	45	47.7	47	66
Customer Not Ready*	8	9.4	9.4		23.9	61.5	70.9
Category 5 Not Forecasted, Not Available						!	

^{**} Category 5 performance is reflected on Page 14

^{*} Offered interval from the last supp to the BA offered due date before the CNR.

CLEC Trunk Delivery December-98

CLEC Order Categories	# of Orders	Average days <u>to</u> last Supp	FOC interval (days)	Target interval <u>(days)</u>	BA Offered Interval (days)	BA Complete d <u>interval</u> (days)	Total Time (days)
Category 1							
Forecasted, Augment,<192							
CLEC Order	2	0.00	6.00	18	16.50	16.00	16.00
CDDD > 18	0			n/a			
Customer Not Ready*	5	1.80	8.20	n/a	10.20	29.40	31.20
Category 2							
Forecasted, Augment, >192		,					
<384	0			30			
Category 3 Forecasted, Project/Complex, New, Augment, > 384							
Project	7	42.28	14.29	Negotiated	40.14	36.43	78.71
New	1	3.00	8.00	Negotiated	18.00	18.00	21.00
Customer Not Ready*	15	36.07	13.13	n/a	55.40	56.46	92.54
Category 4 Not Forecasted, Available							
BA DS3/DS1 in Inventory 1	7	25.43	6.43	45	12.14	11.57	37.00
Customer Not Ready* Category 5	7	1.43	18.86	n/a	32.00	35.57	37.00
Not Forecasted, Not Available							

^{**} Category 5 performance is reflected on Page 14

^{*} Offered interval from the last supp to the BA offered due date before the CNR.

1 Trunks were turned up to customer for one order on 5/22/98 but were not closed in WFAC until 12/30/98. 191 day completion interval.

CLEC Trunk Delivery January-99

CLEC Order Categories	<u># of</u> Orders	Average days <u>to last</u> <u>Supp</u>	FOC interval (days)	Target interval (days)	BA Offered Interval (days)	BA Completed <u>Interval</u> (days)	Total Time (days)
Category 1							
Forecasted, Augment <192	2	1.50	3.00	18	12.50	11.50	13.00
CDDD > 18	0			n/a			
Customer Not Ready*	1	3.00	24.00	n/a	30.00	32.00	35.00
Category 2							
Forecasted, Augment > 192 < 384	, 2	4.00	8.50	30	21.00	20.00	24.00
Customer Not Ready*	1	4.00	6.00	n/a	21.00	20.00	24.00
Category 3							
Forecasted, Project, Complex,							
New, Augment > 384							•
Project	13	12.39	16.23	Negotiated	27.31	23.38	35.77
New ²	0			Negotiated			
Customer Not Ready*	21	11.14	15.95	Negotiated	20.48	27.81	38.95
Category 4							Ī
Not Forecasted, Available BA							
DS3/DS1 in Inventory	11	4.37	16.73	45	23.73	22.18	26.55
Customer Not Ready*	0						

Category 5 Not Forecasted, Not Available

^{**} Category 5 performance is reflected on Page 14

^{*} Offered interval from the last supp to the BA offered due date before the CNR.

CLEC Trunk Delivery February-99

CLEC Order Categories Category 1	# of Orders	Average days <u>to last</u> <u>Supp</u>	FOC interval (days)	Target interval (days)	BA Offered Interval (days)	BA Completed Interval (days)	Total Time (days)
Forecasted, Augment <192	2	7.50	10.50	18	16.50	16.50	24.00
CDDD > 18	1			n/a	16.50 19.00		t -
Customer Not Ready*	3		3.67	n/a	13.00		ł .
Category 2							
Forecasted, Augment >192<384	0			30			
Customer Not Ready*	0			n/a			
Category 3							
Forecasted, Project, Complex,							
New, Augment > 384							ļ
Project	12	4.91	13.83	Negotiated	36.17	36,17	41.08
New	1	3.00	16.00	Negotiated	20.00	19.00	22.00
Complex	1	32.00	10.00	Negotiated	20.00	17.00	49.00
Customer Not Ready*	20	12.95	20.15	Negotiated	29.25		
Category 4							
Not Forecasted, Available BA							1
DS3/DS1 in Inventory	10	3.40	20.30	45	31,40	30.60	34.00
Customer Not Ready*	6	3.00	24.67		30.33		•
Category 5 ** Not Forecasted, Not Available						,	

^{**} Category 5 performance is reflected on Page 14

^{*} Offered interval from the last supp to the BA offered due date before the CNR.

CLEC Trunk Delivery March-99

CLEC Order Categories Category 1	# of Orders	Average days <u>to last</u> <u>Supp</u>	FOC interval (days)	Target interval (days)	BA Offered Interval (days)	BA Completed <u>Interval</u> (days)	Total Time (days)
Forecasted, Augment <192	3	2.00	1.33	18.00	11 67	11.67	12.67
CDDD > 18	0		1.55	16.00 n/a	11.67	11.67	13.67
Customer Not Ready*	3		10.00	n/a	20.33	38.33	39.33
Category 2							
Forecasted, Augment >192<384	0			30			
Customer Not Ready*	0			n/a			
Fateristed, Project, Complex, New, Augment > 384 New, Augment > 384							
Project	15	6.07	14 53	Negotiated	21.73	20.80	26.87
New	0			Negotiated	21.73	20.60	20.87
Complex	1	0.00		Negotiated	14.00	14.00	14.00
Customer Not Ready*	20			Negotiated		43.00	
Category 4							
Not Forecasted, Available BA						•	
DS3/DS1 in Inventory	29	8.34	15.69	45	21.76	21.14	29.48
Customer Not Ready*	13	3.92	12.54	n/a	16.62	34.69	
Category 5 ** Not Forecasted, Not Available							,

^{**} Category 5 performance is reflected on Page 14

^{*} Offered interval from the last supp to the BA offered due date before the CNR.

CLEC Trunk Delivery April-99

*

CLEC Order Categories Category 1	# of Orders	Average days <u>to</u> last Supp	FOC interval (days)	Target interval (days)	BA Offered <u>Interval</u> (days)	BA Completed <u>Interval</u> (days)	Total Time (days)
Forecasted, Augment, <=192	4	2.50	8.75	18	19.25	40.75	04.05
CDDD > 18	3		7.00	n/a		18.75 17.33	21.25 55.67
Customer Not Ready*	1		1.00	n/a		2.00	43.00
Category 2							
Forecasted, Augment, >192 <=384	0			30			
CDDD > 18	0						
Customer Not Ready*	0						
Category 3							:
Forecasted, Project, Complex, New, Augment >	384						
Project	52	6.67	17 23	Negotiated	28.15	25.38	32.06
New	1	0.00		Negotiated		49.00	49.00
Complex	1	40.00	15.00	n/a		23.00	63.00
Customer Not Ready*	26		19.38	n/a	35.04	40.19	47.12
Category 4							
Not Forecasted, Available BA							
DS3/DS1 in Inventory	35	11.89	29.23	45	37.40	36,94	48.83
Customer Not Ready*	4	8.25	24.25	n/a	45.50	37.50	45.75
**					:		,,,,,,,
Category 5 Not Forecasted, Not Available							

^{*} Offered interval from the last supp to the BA offered due date before the CNR.

** Category 5 performance is reflected on Page 16

*** Offered interval due to clerical error transmitting FOC.

CLEC Trunk Delivery May-99

CLEC Order Categories Category 1 Forecasted, Augment, <=192	# of Orders 7	Average days to last Supp	FOC interval (days)	Target interval (days)	BA Offered Interval (days)	Interval (days)	Total Time (days)
CDDD > 18	9		7.00	n/a		13.57 26.78	15.86 35.56
Customer Not Ready*	6		6.67	n/a		27.67	
Category 2							
Forecasted, Augment, >192 <=384	0			30	ŀ		
CDDD > 18	0						
Customer Not Ready**	0				,		
Category 3						:	
Forecasted, Project, Complex, New, Augment >	384						
Project	20	7.45	13.60	Negotiated	28.05	27.25	34.70
New	1	7.00	1.00	Negotiated	13.00	13.00	20.00
Complex	2	1.00	8.50	n/a	20.00	18.00	19.00
Customer Not Ready**	28	18.36	7.39	n/a	22.96	29.93 ·	48.29
Category 4 Not Forecasted, Available BA DS3/DS1 in Inventory Customer Not Ready**	0 1		18.00	45 n/a		53.00	<u>7</u> 6.00
Category 5 Not Forecasted, Not Available							

^{*} Offered interval from the last supp to the BA offered due date before the CNR. Includes Category 1 orders with CDDD > 18.

^{**} Offered interval from the last supp to the BA offered due date before the CNR.

*** Category 5 performance is reflected on Page 16

CLEC Trunk Delivery June-99

CLEC Order Categories Category 1	# of Orders	Average days <u>to last</u> <u>Supp</u>	FOC interval (days)	Target interval (days)	BA Offered <u>Interval</u> (days)	BA Completed <u>Interval</u> (days)	Total Time (days)
Forecasted, Augment, <=192	5	4.20	7.60	18	18.00	17.60	21.80
CDDD > 18	3	0.00	7.67	n/a		18.67	18.67
Customer Not Ready*	2	0.00	12.00	n/a	20.50	23.50	23.50
Category 2							i
Forecasted, Augment, >192 <=384	0			30			
CDDD > 18	0						
Customer Not Ready**	0						
Category 3							
Forecasted, Project, Complex, New, Aug	gment > 38	34					
Project	63	14.65	13.37	Negotiated	24.17	24,13	38.78
New	3	0.00	10.33	Negotiated		18.67	18.67
Complex	7	0.29	5.86	n/a	20.43	20.14	20.43
Customer Not Ready**	51	11.45	13.88	n/a	25.49	29.84	41.29
Category 4 Not Forecasted, Available BA							
DS3/DS1 in Inventory	16	7.38	12.25	45	32.50	30.25	37.63
Customer Not Ready**	1	0.00	16.00	n/a	39.00	40.00	40.00
Category 5*** Not Forecasted, Not Available							

^{*} Offered interval from the last supp to the BA offered due date before the CNR. Includes Category 1 orders with CDDD > 18.

^{**} Offered interval from the last supp to the BA offered due date before the CNR.

^{***} Category 5 performance is reflected on Page 16

CLEC Trunk Delivery July-99

CLEC Order Categories Category 1	# of Orders	Average days <u>to last</u> <u>Supp</u>	FOC interval (days)	Target interval <u>(days)</u>	BA Offered <u>Interval</u> (days)	BA Completed <u>Interval</u> (days)	Total Time (days)
Forecasted, Augment, <=192					•		
CLEC Order	4	1.00	4.25	18			
CDDD > 18	1	2.00	25.00	n/a			37.00 🌼
Customer Not Ready*	14	6.00	7.36	n/a	28.57	29.07	35.07
Category 2							
CLEC Order	0			30			
CDDD > 18	0			33			
Customer Not Ready*	0						
Category 3				:			
Forecasted, Project, Complex, New, Augment > 384							
Project	47	13.17	22.04	Negotiated	31.38	29.85	43.02
New	19		12.47	Negotiated			
Complex	2		11.00	n/a			
Customer Not Ready*	58		10.07	n/a			
,		12. 10	10.07	Tira	20.07	32.40	44.00
Category 4		•					
Not Forecasted, Available BA							
DS3/DS1 in Inventory	12	6.08	8.75	45	21.75	21.33	27.42
Customer Not Ready*	20		12.85	n/a			43.15
·					1	55.90	40.10
Category 5** Not Forecasted, Not Available							

NOTES

Orders shown are based on WFA/C completed orders in the month. Additional information for FOC and Offered intervals is in SAFE/CAFE for these orders.

^{*}Offered interval from the last supp to the Bell Atlantic offered due date before the CNR was applied.

^{**} Category 5 performance is reflected on Page 16

CLEC Trunk Delivery August-99

CLEC Order Categories Category 1 Forecasted, Augment, <=192	# of Orders	Average days to last Supp	FOC interval (days)	Target interval (days)	BA Offered I <u>Interval</u> (days)	BA Completed <u>Interval</u> (days)	Total Time (days)
CLEC Order	3	0.00	3.67	18	17.00	16.33	16.33
CDDD > 18	2		5.50	n/a		12.00	46.50
Customer Not Ready*	5		4.80	n/a	17.40	19.20	39.80
Category 2							
CLEC Order	0			30			
CDDD > 18	0						
Customer Not Ready*	3	24	26		68	67	91
Category 3							
Forecasted, Project, Complex, New, Augment > 384							
Project	67	13.12	25.48	Negotiated	35.33	32.76	45.88
New	7	10.86	28.86	Negotiated		42.29	53.14
Complex	8	5.63	8.00	n/a		28.00	33.63
Customer Not Ready*	86	16.00	20.07	n/a		38.22	54.22
Category 4 Not Forecasted, Available BA							
DS3/DS1 in Inventory	61		11.87	45	19.90	16.77	21.57
Customer Not Ready*	15	2.80	7.67	n/a	21.00	24.80	27.60
Category 5** Not Forecasted, Not Available							

NOTES:

Orders shown are based on WFA/C completed orders in the month. Additional information for FOC and Offered intervals is in SAFE/CAFE for these orders.

^{*}Offered interval from the last supp to the Bell Atlantic offered due date before the CNR was applied.

^{**} Category 5 performance is reflected on Page 16

CLEC Trunk Delivery September-99

CLEC Order Categories	_	of ders	Average days to last Supp	FOC interval (days)	Target interval (days)	BA Offered Interval	BA Completed <u>Interval</u>	Total Time (days)

Category 1 (Forecaste	ed, Augment, <=192)						1	
CLEC Ord	er	1	31.00	3.00	18	12.00	12.00	43.00
CDDD > 1	В	2	45.00	1.00	n/a	32.00	32.00	77.00
Customer	Not Ready*	5	38.20	0.60	n/a	40.00	31.80	70.00
Category 2 (Forecast	ed, Augment, >192 <	=384)						
CLEC Ord		Ó			30			
CDDD > 1	8	0				į		
Customer	Not Ready*	0						
Category 3 (Forecast	ed, Project/Complex,	New,	Augment, >38	4)			- 1	
Project	, . ,	58	17.36	22.55	Negotiated	43.52	42.33	59.69
New		4	28.75	8.25	Negotiated	48.25	45.75	74.50
Complex		6	5.33	14.00	n/a	27.17	25.67	31.00
Customer	Not Ready*	71	8.58	23.13	n/a	42.75	47.24	55.82
Category 4 (Not Fore	casted, Available BA)						
	in Inventory	10	2.70	14.30	45	23.50	22.80	25.50
	Not Ready*	7	8.14	13.71	n/a		46.14	54.29

Category 5** Not Forecasted, Not Available

NOTES:

Orders shown are based on WFA/C completed orders in the month. Additional information for FOC and Offered intervals is in SAFE/CAFE for these orders.

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^{*}Offered interval from the last supp to the Bell Atlantic offered due date before the CNR was applied.

^{**} Category 5 performance is reflected on Page 16